



\* Required Fields

## Letter of Protest

Print

Email

Date: \* August 22, 2012

in Docket

### Protestant Information:

Name \* BILL BURNS

Mailing Address \* 1007 PALMYRA DR.

City, State Zip \* TEGA CAY, SC 29708 Phone \* 803-5484917

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**1. What is your connection or interest in this case? \* For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)**

IN JANURARY,1976 I MOVED INTO TEGA CAY,AND THE WATER AWS FREE.BUT WE ALL KNEW THIS COULDN,T CONTINUE.OVER THE YEARS THERE HAVE BEEN DIFFERENT OWENERS OF THE WATER SYSTEM,AND THE RATES FOR THE WATER SERVICE HAS INCREASED TO THE POINT THAT I PAY APPROXIMATELY \$80.00 A MONTH.

FROM 1976 THROUGH FEB.,2010 I HAD A CONSTANT PROBLEM OF THE MAN HOLE IN MY BACK YARD OVER FLOWING AND INTO THE LAKE,IT TOOK MANY CALLS,LETTERS,PHOTOS,AND FOLLOWUP TO GET THIS PROBLEM RESOLVED.

I UNDERSTAND THAT PIPES HAD TO BE REPACED AND PUMPS UPGRADE TO ELIMINATE THIS OVERFLOW PROBLEM,AND THAT IS WHY I HAVEN,T COMPLAINED TO RATE INCREASES TO THIS POINT.HOWEVER,WHEN THE TEGA CAY WATER SERVICE WANTS A 43.98% INCREASE,IT,S TIME TO PUT ON BRAKES.

FROM WHAT I HAVE SENN IN DOCUMENTS SHOWING THE LATEST INCREASES IN NEIGHBORING CITYS LIKE FORT MILL AND CHARLOTTE,THE INCREASE WAS 9-10%.

EVEN THIS AMOUNT IS ALOT WHEN YOU HAVE BEEN RETIRED FOR 15 YEARS ON A FIXED INCOME.AS MOST OF THE PEOPLE LIVING IN TEGA CAY WHO ARE RETIRED KNOW,THE INCREASES IN SOCIAL SECURITY HAVE BEEN VERY LIMITED AND SMALL.

**2. Please give a concise statement of your protest. \* (This section must be completed. Attach additional information if necessary.)**

THE 43.98% INCRESE IN RESIDENTIAL WATER AND WASTEWATER IS EXCESSIVE AS I HAVE DISCUSSED IN DETAIL IN #1,AND A LARGE MAJORITY OF REIDENTS IN TEGA CAY ARE RETIRED AND CAN,T AFFORD THIS INCREASE.

**3. Do you wish to make an appearance at a hearing in this proceeding , if scheduled, and offer sworn testimony? \***

NO, I THINK THERE ARE RESIDENTS THAT ARE STILL HAVING WATER PROBLEMS WHO NEED TO SPEAK AT THE HEARING.